

# Capitalizing on Opportunity: Industrial Efficiency Achievements in the Midwest

**MEEA** Webinar

December 2<sup>nd</sup>, 2015

**The Source on Energy Efficiency** 

# Webinar Agenda

#### **Greg Ehrendreich**

Research Analyst Midwest Energy Efficiency Alliance

Nate Altfeather Program Design Engineer Leidos Engineering

**Christina Vander Zee** Energy Efficiency Product Manager Alliant Energy









# Midwest Energy Efficiency Alliance (MEEA)

- MEEA is a collaborative network whose purpose is to advance energy efficiency to support sustainable economic development and environmental preservation.
- Founded in 2000 to bring strategic partners together to improve market conditions for energy efficiency.





# **MEEA Membership**

- 150 Members:
  - State and Local Governments
  - Utilities: Investor-Owned, Municipal and Cooperatives
  - Academic and Research Institutions
  - Energy Service Companies
  - Manufacturers and Retailers
  - Contractors
  - Consultants for Profit and Nonprofit Organizations



# MEEA's Role in the Midwest

- Nonprofit serving 13 Midwest states: IL, IN, IA, KS, KY, MI, MN, MO, NE, ND, OH, SD, WI
- Actions:
  - Advancing Energy Efficiency Policy
  - Facilitating Energy Efficiency Programs
  - Coordinating Utility Program Efforts
  - Delivering Training & Workshops
  - Evaluating & Promoting Emerging Technologies
  - Promoting Best Practices





# LIVING UP TO ITS POTENTIAL: INDUSTRIAL ENERGY EFFICIENCY IN THE MIDWEST

**Gregory Ehrendreich** Midwest Energy Efficiency Alliance

Originally presented at the ACEEE 2015 Summer Study on Energy Efficiency in Industry

The Source on Energy Efficiency

# **Objectives**

Explore Industrial EE in the Midwest – which states/utilities are the biggest players?

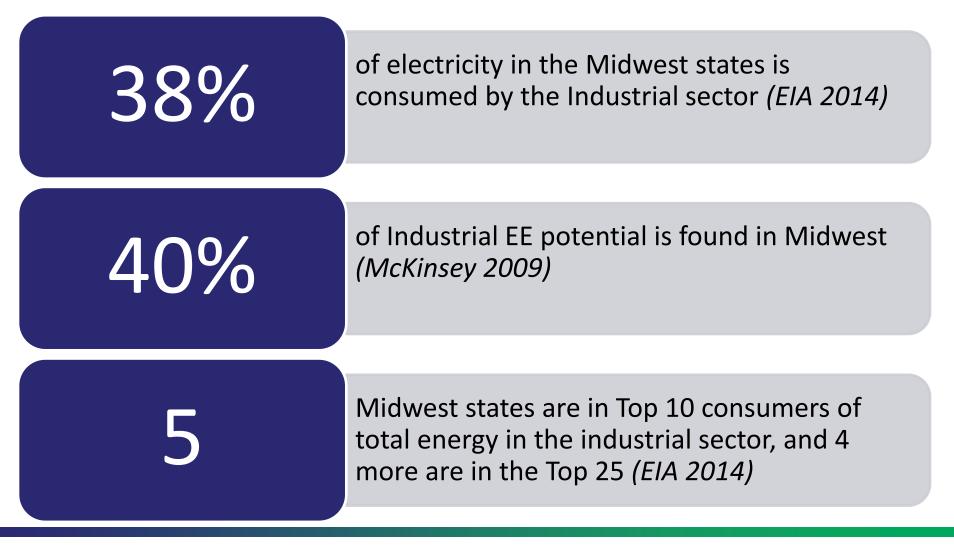
Examine impact of Industrial/C&I efficiency programs on the cost-effectiveness of utility EE portfolios

Consider the effects of new Industrial Opt-Out policies on EE portfolios

Discuss what could enhance understanding of Industrial EE in the Midwest

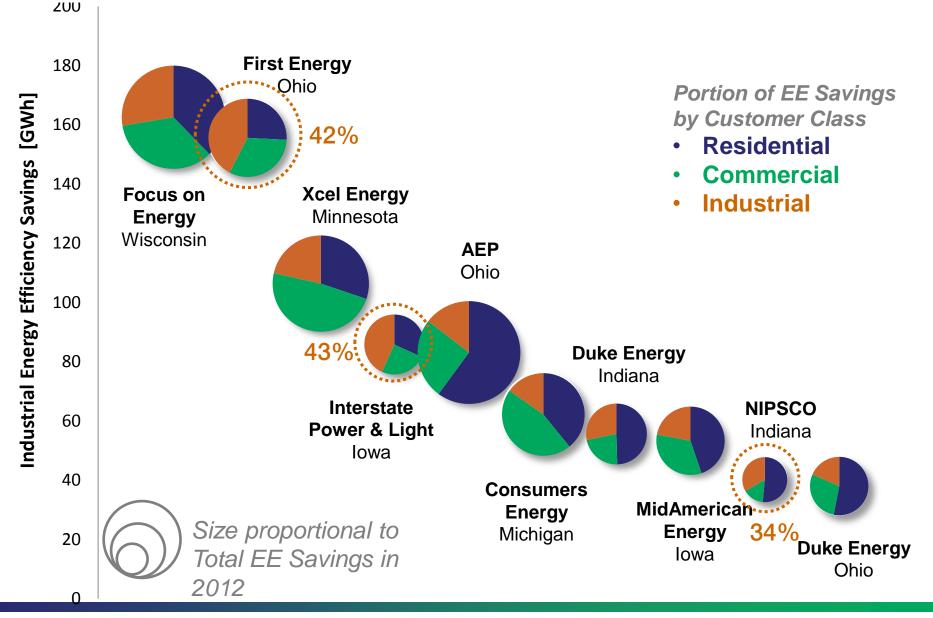


# Industrial EE is Important in the Midwest





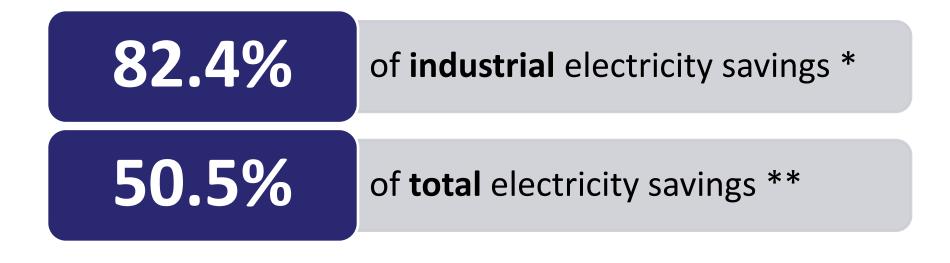
#### **Top Industrial EE Program Administrators in the Midwest**





The Source on Energy Efficiency

# These **10 program administrators** account for



\*out of 79 Midwestern program administrators that reported non-zero Industrial Incremental EE savings on 2013 EIA-861

\*\*out of 192 Midwestern program administrators that reported non-zero Total Incremental EE savings on 2013 EIA-861

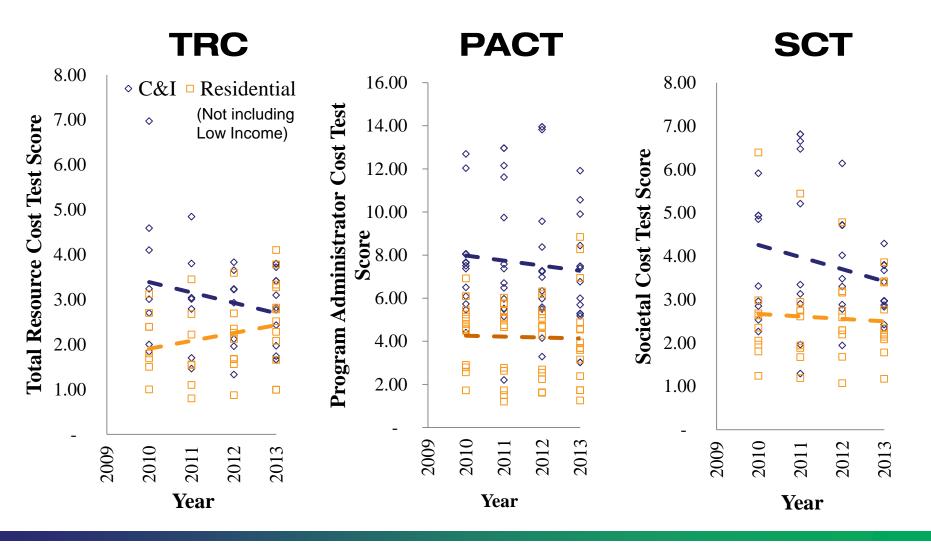


# Some Factors that Influence C&I Cost-Effectiveness

# Scale of projectsHigh C&I Cost-<br/>EffectivenessReduced marketing<br/>costsHigher level of<br/>Participant<br/>investment

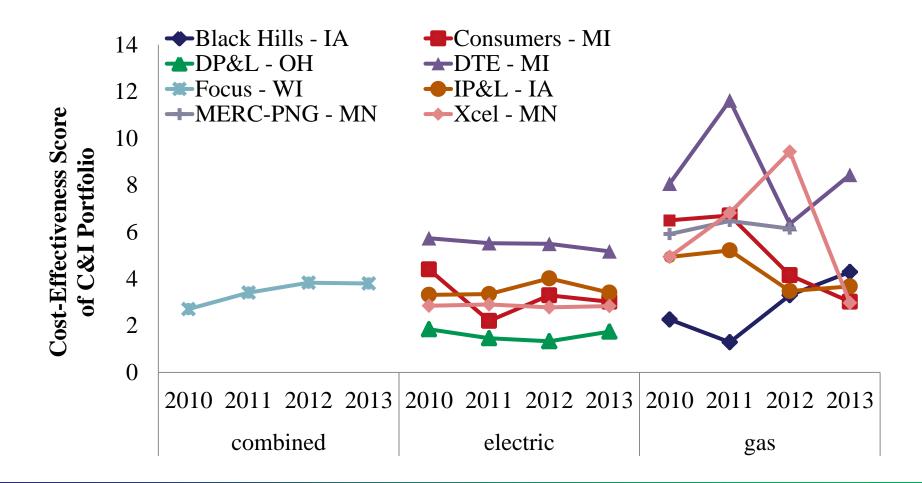


# **C&I** is More Cost-Effective





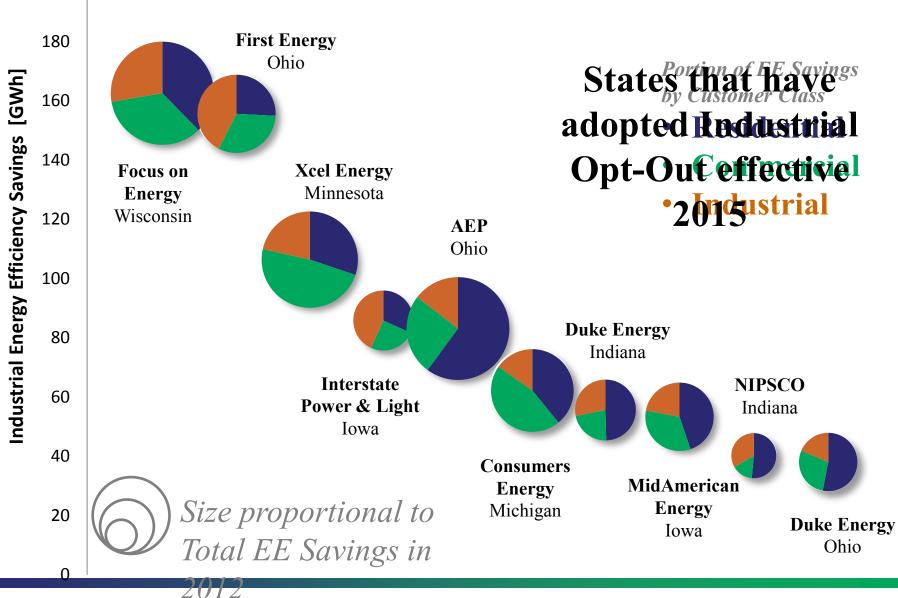
# No "Low Hanging Fruit" Problem for C&I Portfolios





The Source on Energy Efficiency <sup>13</sup>

#### **Top Industrial EE Program Administrators in the Midwest**





The Source on Energy Efficiency

# Magnitude of Lost Savings

In Ohio and Indiana, we have seen the following general trends in opt outs in current utility DSM Plan filings:

- 50-80% of eligible customers opted-out
  - Up to 65% of C&I sales
  - Up to 45% of total customer sales

Planned C&I energy efficiency savings reduced about 50% over previous impacts



# Negative Impacts of Opt-Out

Reduces overall amount of energy saved

Loss of knowledge and data – utilities report EE spend & savings; opted-out companies don't report anything

Portfolio costs all borne by residential & small business customers

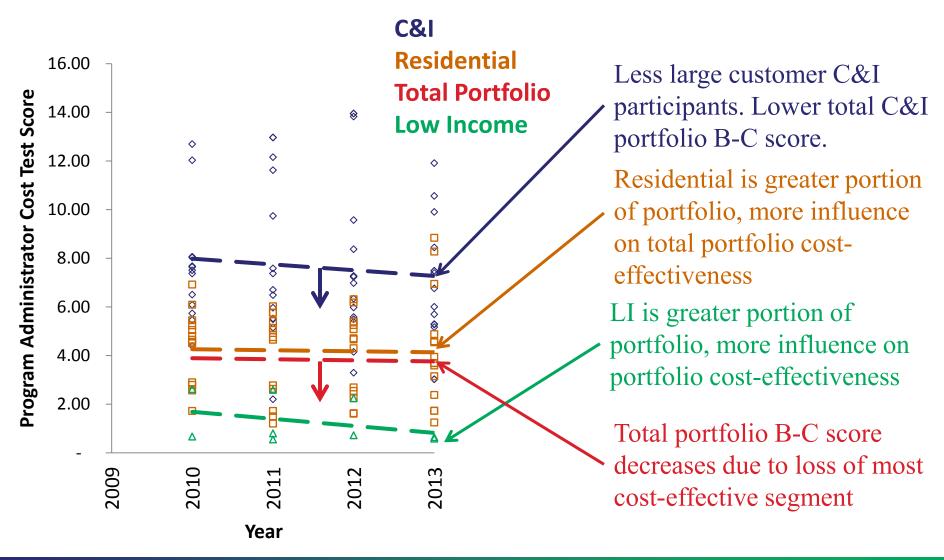
Reduces potential of efficiency as a path for Clean Power Plan compliance

Less cost-effective programs are a higher percent of overall portfolio

Reduced cost-effectiveness of portfolio



#### How Opt-Out Impacts the Overall Portfolio

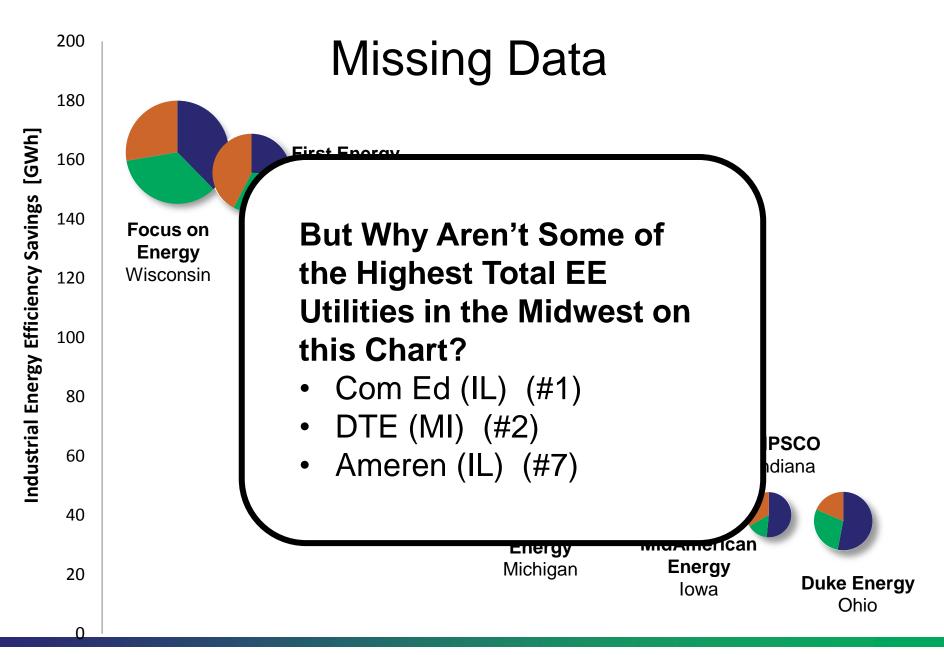




# **Better Alternatives**

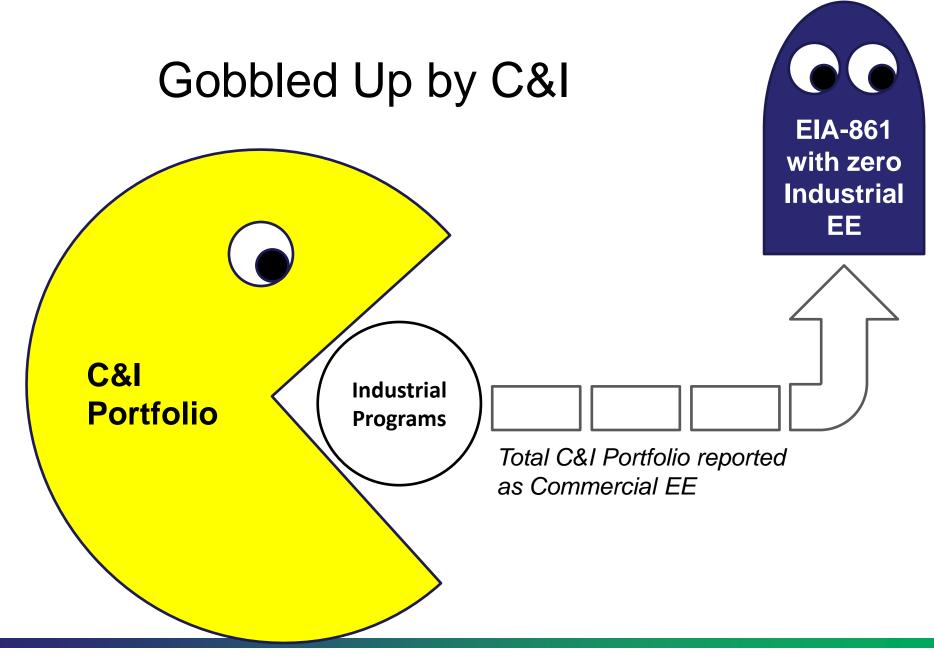
Michigan	<ul> <li>2009 – 77 self-direct customers</li> <li>2011 – threshold lowered</li> <li>2013 – only 29 self-direct customers</li> <li>"flexibility and comprehensive program options" (MPSC 2012)</li> </ul>
Minnesota	<ul> <li>Xcel's self-direct program for 2013 expected ten participants for electric and natural gas. In fact both had zero participants.</li> <li><i>"customers gravitate to holistic, full-service programs"</i> (Xcel 2014)</li> </ul>
lowa	• "the Board is not persuaded that allowing an opt-out is good public policy All utility customers, even those who do not directly participatebenefit from the avoided cost savings that are the primary goal of energy efficiency programs Iowa has a strong public policy of supporting and developing energy efficiency and the Board will not undermine Iowa's policy by allowing certain customers to opt-out of the energy efficiency paradigm" (IUB 2013)





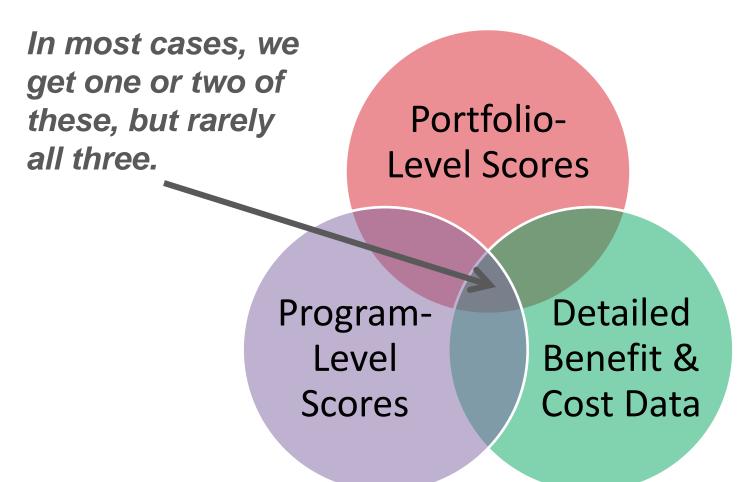


The Source on Energy Efficiency



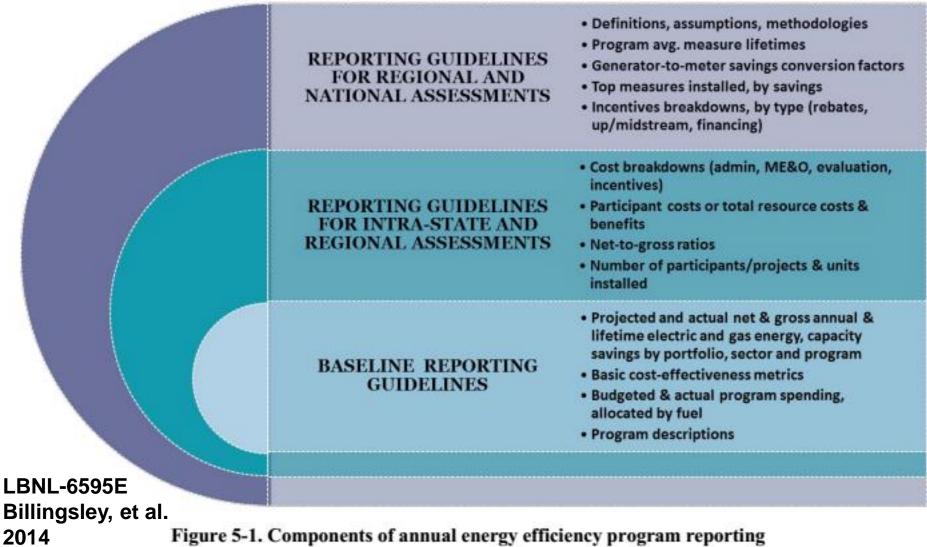


# Some of the Data, Some of the Time





# How Do We Get Better Data?





# Takeaways

Industrial EE is A Big Deal for the Midwest

C&I EE is the Most Cost-Effective Part of the Portfolio 5 of Top 10 Industrial PAs are losing about ½ of their Industrial EE

Opt-Outs Lose Energy Savings and Hurt Cost-Effectiveness Better Data Would Help Us Better Understand True Scale and Impacts





#### **THANKS!**

#### gehrendreich@mwalliance.org

The Source on Energy Efficiency

# INDUSTRIAL ENERGY EFFICIENCY PROGRAMS



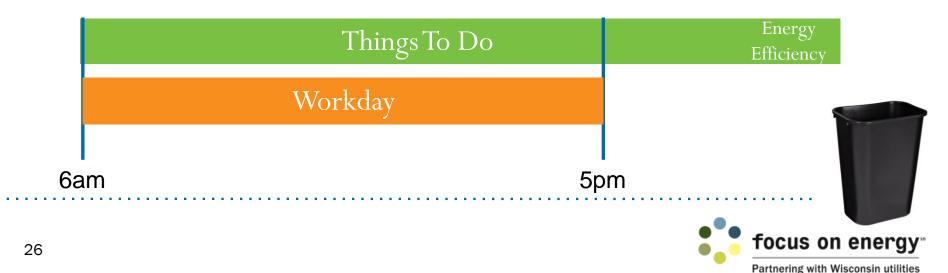
#### **KEYS TO SUCCESS**

Nate Altfeather Program Design Engineer <u>altfeathern@leidos.com</u> 608.819.9038



#### CHARACTERISTICS OF INDUSTRIAL SEGMENT

- Highly technical segment
- Fierce competition for capital
- Incredibly savvy consumers
  - short window to earn respect / trust
- TIME is a critical barrier



#### **INDUSTRIAL KEYS TO SUCCESS**

#### Large industrials can be <u>CONTINUOUS</u> source of costeffective savings

Program structure must:

- Minimize Hassle
- Build Trusting Relationships
- Focus on Customer's Needs
- Key to success is NOT a collection of offerings.
  - offerings are the easy part!!



#### **ENERGY ADVISOR MODEL**

- Every large customer is assigned single Energy Advisor (EA)
  - EA provides single point of contact to <u>ALL</u> program offerings

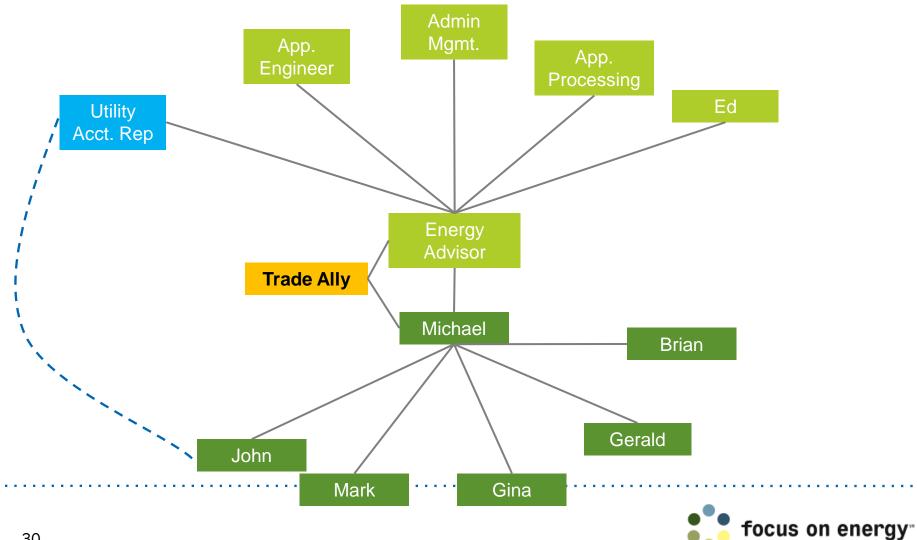
Partnering with Wisconsin utilities

- All EAs have first-hand industry experience
- Instant rapport with customers
- Technical capability: must be engineer
- Offer value beyond program info.
  - Assist with energy calculations
  - Facilitate energy teams
  - Act as customer advocate
  - Complete and submit applications

#### **CAUTION! UNMANAGED RELATIONSHIP** = Program Staff = Customer Staff App. Admin. App Engineer Mgmt. Processing Util. Account Rep **Outreach Trade Allies** (Sound like program!) **Brian** Michael Gina John Steve Mark



#### **RELATIONSHIP MAP (GOOD)**



Partnering with Wisconsin utilities

30

#### **PROGRAM EASE OF USE**

- Strong but Flexible Custom Incentive Program
  - Committed Pre-Approved Custom Incentives with Minimal M&V
    - Requires strong technical implementer
    - Maximizes attribution
  - Real-world Flexibility
    - How can we make this work  $_{\mbox{\tiny vs.}}$  How can I deny this application
    - Implementer administrator that understands intent of program rules and program design theory



#### **CAUTION: DIVIDING THE SEGMENT**



Challenges

- Implementers Compete
  - Push offerings vs. addressing customer needs
- Highest Perceived Complexity
  - Loss of Offering Design Consistency
- Customer Burn-Out
  - "Telemarketing" Effect
  - Too Many Program Contacts
- High Coordination Requirement
  - Documentation Needs Dominate Labor Time
- Reduces Flexibility/Creativity
  - Hard to be creative with one offer
  - Fire an implementer to end an offering
    - High turnover stunts customer relationships



#### CAUTION: THE TRADE-ALLY DRIVEN PROGRAM

- Sounds like a good way to save on outreach labor
  - Trade allies are already in the field = zero outreach cost!
- Reality
  - What is saved in outreach labor will be lost to increased app processing labor (invisible value to customer)
  - lower customer satisfaction
    - longer processing times, less visible value
  - Reduced control of relationships / messaging
    - Lose proximity to customer / situational awareness



#### DESIGN OFFERINGS THAT MEET CUSTOMER NEEDS

- Repulper Rotor Prescriptive
- Injection Molding Machine Barrel Band Heaters
- Industrial Retrocommissioning
- Staffing Grants
- Study Incentives
- Process Exhaust Filtration
- Partner with DOE offerings
- Strategic Energy Management / ISO 50001



#### SUMMARY

#### A Strong Industrial Program should have:

- Each customer assigned a single industrial-experienced point of contact
- Avoid dividing the segment
- Design program to reduce hassle of participation and meet the needs of the customer
- Be flexible!

2014-2015+ incentive cost-effectiveness: \$0.37/therm & \$0.053/kWh (250M kWh & 18M Therms)





#### Alliant Energy C&I Program

Christina Vander Zee <u>christinavanderzee@alliantenergy.com</u> (319)786-4103



### Alliant Energy demand-side management programs

- Also known as *Energy Efficiency* programs
- Mandated by Iowa Utilities Board for investor-owned utilities
- Offered to Alliant Energy Iowa customers to help them reduce their energy consumption
- Funded through the Energy Efficiency Cost Recovery tariffs
- Includes the Interruptible rate program



### **Programs and services for commercial and industrial customers**

- Energy Audit
- Custom Rebates
- Standard rebates
- Feasibility Study
- Retro-Commissioning Study
- Commercial New Construction
- Industrial new construction





An *Energy Audit* provides information on the facility's energy performance and gives details to help prioritize investments in energy-efficiency upgrades.





## Find out how an *Energy Audit* helped

#### Priority Envelope save.





#### **Energy Audit**

An *Energy Audit* involves:

- Collecting and studying historical energy usage
- Studying the building's operational characteristics
- Identifying and analyzing energy-saving opportunities
- Prioritizing strategies that have the greatest impact





#### Your report will include:

- Description of energy-consuming systems
- Twelve-month billing analysis
- Determination of energy consumption by end use
- Benchmarking against peer facilities
- Energy-saving recommendations with estimated costs and financial metrics



#### **Custom Rebates**

- Cash incentives for high-efficiency equipment
- Net payback is based on a percentage of the annual energy dollar savings
- Incentive equal to 150% of annual energy dollar savings
- Minimum two-year payback required
- Pre-approval required





#### **2014 Program Custom Results**

- <u>Custom Rebate Projects:</u> IPL achieved 117 percent of the electric program goal in 2014, with 80,413,847 in kWh savings and 206 electric projects rebated in the program.
   Natural gas projects increased this year, achieving 80 percent of the goal and generating 200,680 therm savings.
- <u>Feasibility Studies</u>: In 2014, 15 study proposals were pre-approved, 13 studies were completed and the customer reimbursed for the first half of the study costs. In addition, six customers who completed feasibility studies implemented the recommended energy-efficiency improvements and received reimbursement for the second half of their study costs.
- <u>RCx:</u> Milestones for the RCx program in 2014 include:
  - IPL completed five RCx projects resulting in 1,743,001 kWh and 14,671 therms saved.
  - Six ongoing projects are in various stages (from measurement phase to implementation) in K-12 education, hospitals, and manufacturing.
- BOC: IPL had five customers attend BOC training in 2014.



#### **Custom Rebates**

#### **Example projects:**

- Compressed air systems
- Combined heat and power projects
- Energy management control systems
- Heating, cooling and ventilation systems
- Lighting systems and controls

- Pipe insulation
- Processing equipment
- Refrigeration systems
- Variable frequency drives
- Ventilation
- Waste heat recovery systems





Franz Community Investors <u>used a Custom Rebate</u> to save money on a new building project.





### Feasibility Study

- Analyzes current energy use and documents the feasibility, expenses, energy savings and cost effectiveness of potential energy-saving projects
- Frequently used for compressed air, lighting and HVAC
- Reimburses up to \$15,000 of the study if the business implements eligible projects
- Projects identified are also eligible for Custom Rebates
- Pre-approval is required



## Retro-commissioning (RCx) Study

- Identifies ways to optimize your facility's direct digital controls (DDC) or process controls
- Reimburses 100% of the RCx Study cost after you've completed and verified projects with a payback of two years or less



## Retro-commissioning (RCx) Study

#### **Consider a** *RCx Study* if your building has:

- 20,000 or more square feet
- DDC system or process controls two to 10 years old and not in need of any capital repairs
- No major system renovation plans for the area under consideration



#### **Retro-Commissioning** Mercy Medical Center

Mercy Medical Center's newest building was LEED-certified, but they knew their other facilities had room for improvement. A Retro-Commissioning Study from Alliant Energy helped the Medical Center assemble a list of energy-efficiency improvements and decide where to start.



They installed variable-frequency drives, replaced old lighting with LED and made improvements to air handling unit controls for an annual savings of 941,082 kWh or \$34,659.



#### **Commercial New Construction**

2015 Program successes –

• On track to achieve 245% of the therm goal, 104% of the electric (kWh) savings goal and 136% of our participation goal.

• Approved applications for 2015 are on track to be more than the previous two 2 years.

• Total square foot is higher and growing.

Program challenges –

- Stricter energy code and adjust incentives as needed to influence participation and deeper energy efficiency.
- Meeting the schedule of the designers.
- Projects have a 1-3 year lifecycles, depending on size and complexity, so the new applications in 2015 will provide results in 2016/2017/2018.



### Launched Pilot this fall for Industrial New Construction

- Designed for businesses that have new construction, additions or renovation projects *before the design phase*
- Customized energy model simulates energy use
- Building owner and design team work together to select strategies



#### INC Pilot Summary

The Industrial New Construction (INC) pilot provides design assistance services for new construction or additions to medium to large industrial facilities. Both owners and responsible members of the design team may be eligible for financial incentives. Owners or design teams are encouraged to apply if:

- the new facility will be a retail electric or retail gas/electric combo customer of Alliant Energy
- the industrial building project is at the conceptual or schematic design phase, and
- the owner is committed and financially able to implement short-payback energy efficiency measures as part of the facility construction.

The following sections describe the basic components of the proposed pilot structure.

- 1. INC vs. Commercial New Construction (CNC) Program
  - a. All manufacturing would be directed to the INC pilot. Examples include:
    - Directed to INC: a large brewery or large commercial laundry
    - Directed to CNC: a microbrewery/restaurant or neighborhood laundromat/drycleaner
  - b. Some commercial buildings with more than 50% <u>unregulated</u> loads would be directed to the INC pilot. Examples include grocery stores, ice rinks, data centers, and water parks. Unregulated loads are defined as those that are not covered by commercial energy code.



### **Cost Effectiveness of our Non-Residential Programs**

Nonresidential Energy Efficiency Portfolio	Life	time Benefits	Life	etime Costs	Ne	t Benefits	B-C Ratio
Nonresidential Prescriptive Rebates	\$	32,236,241	\$	7,711,969	\$	24,524,272	4.18
Business Assessments Programs	\$	9,531,671	\$	1,437,228	\$	8,094,443	6.63
Custom Rebates	\$	94,424,827	\$	17,327,886	\$	77,096,941	5.45
Commercial New Construction	\$	16,848,527	\$	13,670,591	\$	3,177,936	1.23
Agriculture Sector Program	\$	11,050,082	\$	2,095,380	\$	8,954,701	5.27
Nonresidential Energy Efficiency Subtotal	\$	164,091,347	\$	42,243,055	\$	121,848,293	3.88







# **Upcoming MEEA Industrial Webinar**

Case Studies: Sustained Energy Savings Achieved Through Successful Industrial Customer Interaction with Ratepayer Programs

- Thursday, December 10 11:00 am- 12:00 pm CST
- <u>https://attendee.gotowebinar.com/register/58775409319</u>
   <u>56590594</u>





# QUESTION AND ANSWER

The Source on Energy Efficiency